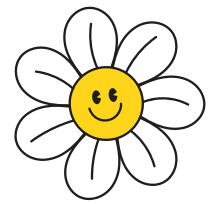


## Daytripper Code of Conduct



**#1- Punctuality-** Please be mindful of the time and arrive on schedule for pick-up and meet-up times.

**#2- R-E-S-P-E-C-T-** Treat fellow Daytrippers, trip hostess, and yourself with kindness and respect!

**#3- Good vibes only!** Please keep a positive attitude & leave negativity behind! We are all here to have an enjoyable experience!

**#4- Embrace fun!** Let's collectively contribute to a light-hearted atmosphere to create wonderful memories together!

**#5- Keep an open mind-** Embrace diversity & be open to new experiences.

**#6- Engage & Connect** with fellow Daytrippers to enhance the sense of camaraderie among the group.

**#7- Dress** comfortably and appropriately for the weather and activities.

**#8- Leave no trace!** Help keep the Daytripper van, trip destinations and our air clean by properly disposing of garbage as well as adhering to the no scents or smoking policy.

**#9- Communication is key!** Speak up if you have any questions or concerns. Daytripper strives to provide a comfortable and enjoyable experience for all!

**#10- Share the experience!** Please leave a Google review, share & tag trip photos and spread the word to help others get out, meet new people & have fun with Daytripper too!

## **Booking Policy:**

- 1. Reservation Confirmation:** To secure your spot, a full payment is required at the time of booking. Your reservation will be confirmed once payment is received.
- 2. Group Size:** Our daytrip service is designed for a limited number of participants to ensure an intimate and enjoyable experience.
- 3. Age Requirement:** Our trips are designed for women and women-identifying people aged 40+, but are open to those under 40. Participants must be 18 years of age or older to join our day trips.
- 4. Special Requests:** If you have any special requests or considerations, please notify us at the time of booking. We will do our best to accommodate your needs. Door-to-door pickups and drop offs are subject to a \$20 service fee (outside of Wolseley and West Broadway) and \$10 service fee within Wolseley and West Broadway.
- 5. Medical Conditions:** Please inform us of any relevant medical conditions or dietary restrictions to ensure your safety and comfort during the trip.

## **Cancellation and Refund Policy:**

- 1. Cancellation by Participant:** Cancellations made 5 days or more before the scheduled trip will receive a full refund, minus an administration fee of \$20. Cancellations made within 5 days of the trip are non-refundable. Some exceptions apply.\*
- 2. No-Show:** Participants who do not show up for the trip without prior notice will not be eligible for a refund.
- 3. Group Minimum:** In the rare event that we need to cancel a trip due to insufficient bookings, you will receive a full refund or the option to reschedule.
- 4. Weather or Force Majeure:** In case of unforeseen circumstances such as extreme weather or other force majeure events, we may need to cancel or reschedule the trip. In such cases, participants will be offered an alternative date or a refund.
- 5. Refund Process:** Refunds will be processed using the same method as the original payment. Please allow 2 business days for the refund to be reflected in your account.
- 6. Participant-initiated Changes:** Requests to reschedule the trip may be accommodated based on availability and must be made at least 5 days before the scheduled trip.
- 7. Trip Alterations:** While we strive to adhere to the planned itinerary, adjustments may occur due to unforeseen circumstances. We will make reasonable efforts to provide a comparable experience.
- 8. Late Arrival:** Participants who arrive late and miss the departure will not be eligible for a refund.

**\*Trips that include third party fees are non-refundable once tickets have been purchased unless the participant's spot can be filled upon cancellation.**

**By adhering to these booking and cancellation policies, we aim to provide a fair and transparent process that ensures a smooth experience for all participants of our daytrip service.**